

Computer Technician

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HIGHLIGHTS

Background in information technology as a computer technician Microsoft Certifications: Microsoft Word Microsoft PowerPoint

EDUCATION

Pittsburgh Technical College, PA

Bachelors in Business

October 2019 - 2021

Associate in Science Degree, Multimedia Technologies

October 2017 – 2019

Areas of Concentration

Website Design & Development Responsive Web Development, Front End Development, User Interface Design, Mobile Interface Design, MVC Platforms and Frameworks, Content Management Systems, Mobile App Development, Digital Imaging, Scrum Team Methodology

COMPUTER SKILLS

Programming Languages:

Web Software Expertise:

Adobe InDesign

HTML, CSS, SSAS, JavaScript, PHP,

Adobe Photoshop, Adobe Illustrator,

Laravel, MYSQL, Atom, GitHub

Adobe Dreamweaver, Adobe XD,

WORK EXPEREIENCE

Inspiritec Inspiring Work Through Technology Philadelphia PA Mar 2023 - June 2017

Assists in technical aspects of handling audio equipment

backstage / Part - time as needed

Goodwill, Pittsburgh PA

April 2016 - July 2017

Provided customer support to Goodwill Computer Works Processed clothing donations & returns, & provided general customer service to store partners

City Charter High School, Pittsburgh PA

Sept 2013 – June 2017

Provided technical support & computer hardware maintenance for a large urban high school

Served in customer-facing role, handling ticketing & repair of desktop & laptops PCs for a customer base of approximately 200 students, staff & faculty Ensured proper installation of all computer components & cabling, peripherals, operating systems, drivers, & other software Consistently met weekly deadlines on task turnaround

Trained & supervised 6 students employees in customer service & device maintenance

INTERNSHIPS

Information Technology Help Desk at Point Park University Jan – April 2017 City Charter High School College Internship July 2019 – October 2019 Tech 25 Production Audio I Internship August 2021 Tech 25 Production Audio II / Live Sound I Internship Jan - Apr 2022 Tech 25 Production Live Sound II Internship Jun - Jul 2022 Tech 25 Production Video Basics Internship Oct - Nov 2022 Tech 25 Production Live Event Production Apprenticeship Internship Mar - July 2023 Tech 25 Production Lighting Internship Sept - Oct 2023

AWARDS

Perfect Attendance Pittsburgh Technical College

July 2018 - October 2018